ODD OVAL

STUDIO

Odd Oval Studio LLC

"Think Inside of the Oval."

Terms & Conditions

Effective Date: *September 3, 2026*
Last Updated: *November 8, 2026*

Please read each section carefully and sign your initials where indicated within the form to confirm your agreement. Acceptance of these Terms & Conditions is required before a consultation can be scheduled. Requests submitted without agreement to these terms will not be accepted.

If you have any questions regarding this Terms & Conditions contract, please contact Odd Oval Studio LLC at oddovalstudio@gmail.com.

1. Acknowledgment

For the purposes of these Terms & Conditions, **"Odd Oval Studio LLC," "Odd Oval Studio," "we," "us," and "our"** refer to the Service Provider. **"Client," "you," and "your"** refer to the individual or business requesting and receiving services from Odd Oval Studio LLC. **"Project"** refers to any work or service requested from Odd Oval Studio LLC.

2. Consultations

Consultations are scheduled virtually via Calendly unless an in-person consultation is arranged and agreed upon by both the Client and Odd Oval Studio LLC.

Prior to scheduling a consultation, the Client must complete the required inquiry form, acknowledge and agree to these Terms & Conditions, and pay the **$15 consultation fee**.

The **consultation fee will be deducted** from the Client's final project balance once the service is confirmed and a quote has been provided.

3. Pre-screening

Submitted inquiry forms may take approximately **1–7 business days** to review, depending on the volume of inquiries received. During this process, **Odd Oval Studio LLC will evaluate the inquiry** to determine whether the requested services are feasible and whether an **appropriate price estimate** can be provided based on the project's scope.

If the inquiry is approved, Odd Oval Studio LLC will **contact the Client via email** with confirmation and instructions for moving forward. **The Client may then choose whether to proceed with the project.**

4. Pricing

All services are initially provided with a **price range estimate** based on the Client's requested services. This range is intended to provide the Client with an approximate cost before the consultation and is not considered a final quote.

During the consultation, **Odd Oval Studio LLC will review the project scope, requirements, and requested services to determine whether the initial price range is appropriate**. If the requested work **requires additional time, resources, or services** beyond the initial estimate, **Odd Oval Studio LLC may adjust the proposed pricing accordingly**.

Following the consultation and completion of the Client intake process, **Odd Oval Studio LLC will determine the final project price** and provide the Client with a formal quote and minimum 25% non-refundable deposit via invoice. **The Client must accept or**

decline the final quote before any project work begins.

The Client will have **7 days** from the date the final project invoice is issued to submit the required deposit. (However, if an **urgent fee** is applied to a **gig invoice**, the **deposit deadline will be shortened accordingly**.) If the deposit is not received within this period, Odd Oval Studio LLC will send the Client a reminder email stating that the deposit must be received **before any work can begin**. If the deposit remains unpaid after the reminder, the project may be **cancelled and will require rebooking**, including completion of the consultation process again, before services can resume.

The final project balance may be paid **in full, in two payments, or in multiple installments**, as agreed upon by the Client and Odd Oval Studio LLC. Regardless of the selected payment arrangement, **the full project balance must be paid before final deliverables are released to the Client**.

Urgent Fee: An additional **$30-100 urgent fee** applies to **gigs only** when delivery is required **within one week** of the confirmed project start date. **The fee varies based on the scope, number of deliverables, and turnaround time.**

Please note that urgent requests are subject to approval. Odd Oval Studio LLC reserves the right to **decline the service if the requested deadline cannot reasonably be accommodated**.

Revisions: Each project includes **2 complimentary revisions** to the designs provided. Any revisions requested beyond the included 2 revisions may incur an additional **$15–$25 revision fee**, depending on the extent and complexity of the requested changes.

5. Price Rounding

Deposit amounts involving cents may be rounded to the nearest whole dollar for payment convenience. Amounts ending in **$0.01–$0.49 will be rounded down**, while amounts ending in **$0.50–$0.99 will be rounded up**.

For example, an amount of **$187.50** will be rounded to **$188.00**, while an amount of **$187.40** will be rounded to **$187.00**.

6. Processing Fee

The Client shall be aware that **an additional processing fee may apply** when paying for services through electronic payment methods, including credit/debit cards, Apple Pay, and Google Pay through Wix Invoices.

This fee is calculated based on the payment provider's transaction fees to ensure that Odd Oval Studio LLC receives the full amount of the original service price.

Please note that American Express transactions may incur a higher processing fee, which will be reflected in the Client's invoice.

7. Client Communication

Clients are expected to respond to design drafts, feedback requests, and other project-related communications from Odd Oval Studio LLC within **4 days** of receiving them.

If the Client does not respond within the initial 4-day period, Odd Oval Studio LLC will send a follow-up email requesting a response. The Client will then be provided with **an additional 3 days to respond**, for a total response period of **7 days (one week)**.

If no response is received after the full 7-day period, the Client's project may be considered **closed and will be paused**. The Client may contact Odd Oval Studio LLC **within 2 weeks of the project being closed with a valid explanation for the lack of communication**. Any request to resume the project will be **reviewed by Odd Oval Studio LLC**, which will determine whether continuing the project is appropriate.

If the Client does not make any contact within the **2-week period**, the project will be considered **inactive** and will require a **new scheduling or booking process** before work can resume.

8. Creative Direction

Clients are encouraged to provide inspiration, references, and ideas that communicate their vision for the project. However, all final designs created by Odd Oval Studio LLC will be developed through **original creative work and design processes**.

If the Client provides **AI-generated designs or other reference materials**, Odd Oval

Studio LLC may use them solely as inspiration to better understand the Client's vision. These materials will **not be directly copied, replicated, or recreated in detail**. Our goal is to create designs that are unique to the Client, allowing their brand and ideas to stand out as their own.

Odd Oval Studio LLC may make **creative recommendations and design decisions** based on professional judgment, feasibility, and the overall goals of the project. By working with Odd Oval Studio LLC, the Client agrees to allow reasonable creative direction so that we can provide the **best possible design outcome** for their project.

9. Ownership/Copyright

The Client may not claim ownership of, reproduce, distribute, or publicly use any designs or project materials created by Odd Oval Studio LLC **until full payment has been received** for the project.

All designs and drafts provided during the project will include a **"DRAFT" watermark to protect the work and prevent unauthorized use** or distribution prior to final payment. **Any unauthorized use, reproduction, distribution, or claim of ownership of designs before full payment may result in appropriate action or consequences as permitted** under these Terms & Conditions and applicable law.

Once the Client's **full project balance has been paid**, Odd Oval Studio LLC will provide the final deliverables without the "DRAFT" watermark. The Client may choose whether their completed project may be displayed as part of **Odd Oval Studio LLC's portfolio, website, social media, or other promotional materials**. Portfolio or promotional use will only occur with the Client's **prior consent**.

10. Cancellation/Refunds

The Client may cancel the project at any time **before any drafts have been provided** by Odd Oval Studio LLC. However, the **minimum 25% non-refundable deposit** and **$15 consultation fee** will not be refunded under any circumstances.

If the Client has made **additional payments toward the project balance** before any drafts have been provided and later chooses to cancel the project, **those additional project payments may be refunded**. The non-refundable deposit and consultation fee will remain non-refundable.

Once drafts have been provided to the Client, the project will be considered **actively in progress**. If the Client chooses to cancel the project at any point after drafts have been provided, **any payments previously made toward the project will be non-refundable**.

11. Client Agreement

By submitting the form, the Client confirms that they have **reviewed and agreed to the Terms & Conditions** contained in this document.